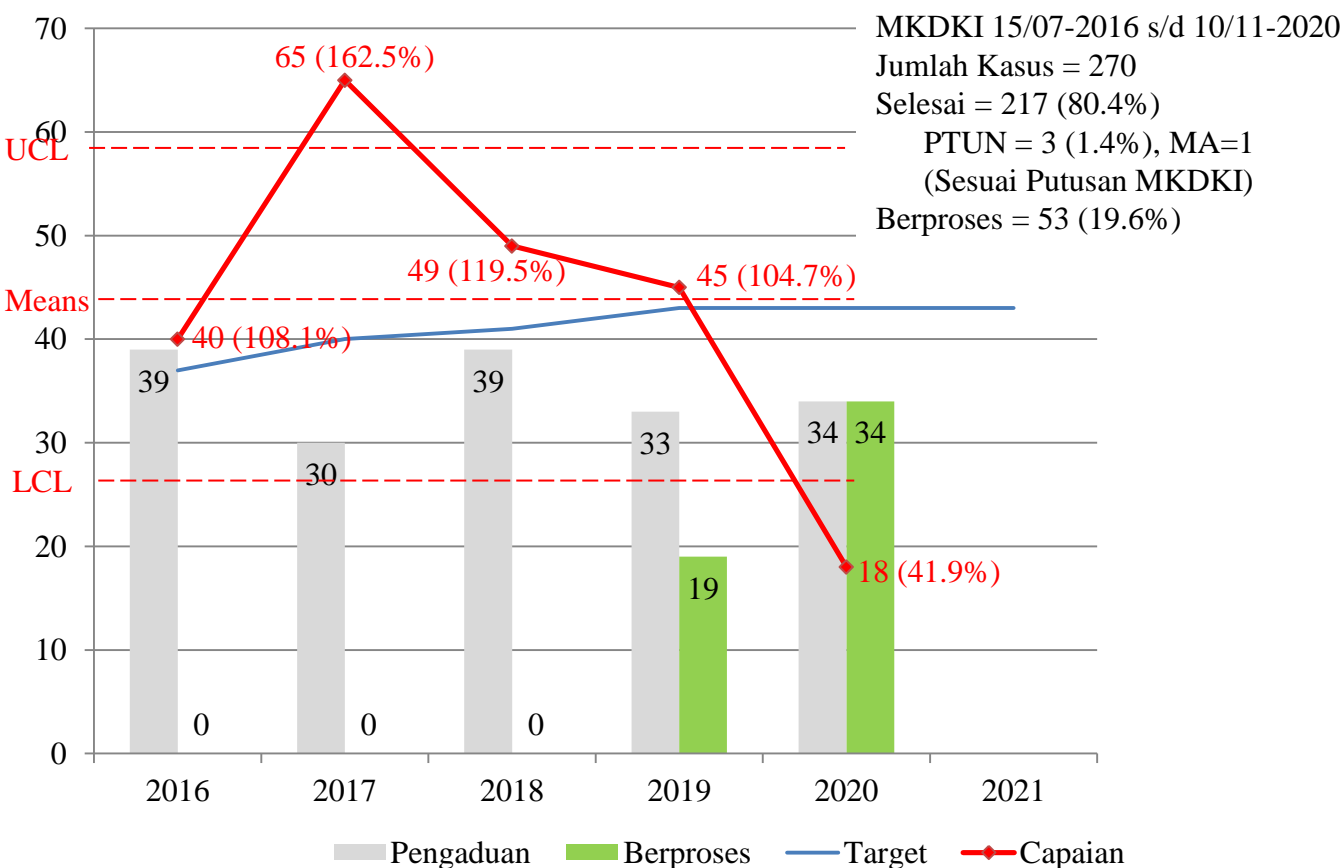


Laporan MKDKI 10 November 2020

Kinerja (*Performance*) MKDKI dari 15 Juli 2016 s/d 10 Nov 2020

	2016	2017	2018	2019	2020	2021	N	Means	SD	2SE	UCL	LCL
Target	37	40	41	43	43	43						
Capaian	40	65	49	45	18		217	43	17	15	59	28
%	108,1	162,5	119,5	104,7	41,9			107,3	43,3	38,7	146,0	68,6
Pengaduan	39	30	39	33	34		175	35	4	4	39	31
Berproses	0	0	0	19	34		53	11	15	14	24	-3



Jakarta, 10 November 2020

Ketua MKDKI

TTD

Dody Firmanda